

# **TERMS AND CONDITIONS OF BUSINESS (PERMANENT STAFF)**

## **1. DEFINITIONS**

1.1 In these Terms of Business the following definitions apply:

“**Company**” means Staff Connect Employment Agency.

“**Client**” means the person, firm or corporate body together with any subsidiary or associated company as defined by the Companies Act 1985 to whom the Applicant is introduced.

“**Applicant**” means the person introduced by the Company to the Client for an Engagement including any members of the Company’s own staff.

“**Introduction**” means the Client’s interview of an Applicant in person or by telephone, following the Client’s instruction to the Company to search for an Applicant; or the passing to the Client of a curriculum vitae or other information which identifies the Applicant and which leads to an Engagement of that Applicant by the Client.

“**Engagement**” means the engagement, employment or use of the Applicant by the Client on a permanent or temporary basis, whether under a contract of service or for services; under an agency, license, franchise or partnership agreement; or any other engagement.

“**Remuneration**” includes base salary, any other guaranteed bonus or commission earnings and allowances.

1.2 Unless the context requires otherwise, references to the singular include the plural and references to the masculine include the feminine and vice versa.

1.3 The headings contained in these Terms are for convenience only and do not affect their interpretation.

## **2. THE CONTRACT**

2.1 These Terms of Business are deemed to be accepted by the Client by virtue of an Introduction to, or the Engagement of a Applicant.

2.2 Unless otherwise agreed in writing by the Company, these Terms of Business shall prevail over any other terms of business or purchase conditions put forward by the Client.

2.3 No variation or alteration of these Terms of Business shall be valid unless approved in writing by the Company.

## **3. NOTIFICATION AND FEES**

3.1 The Client agrees:

- a) To notify the Company immediately of any offer of an Engagement which it makes to the Applicant;
- b) To notify the Company immediately that its offer of an Engagement to the Applicant has been accepted and to provide details of the Remuneration to the Company; and
- c) To pay the Company’s fee within 14 days of the date of invoice.

3.1 No fee is incurred by the Client until the Applicant commences the Engagement when the Company will render an invoice to the Client for its fees.

3.3 The Company reserves the right to charge interest on invoiced amounts unpaid for more than 14 days. This will be the statutory 8% above the base rate of the Bank of England, in respect of overdue debts.

Note :- as per the legislation from 1 November 1998, small businesses with less than 50 employees will be able to claim statutory interest at 8% above the base rate of the Bank of England, in respect of overdue debts from “large businesses (those with over 50 employees).

3.4 The fee payable to the Company by the Client for an Introduction resulting in an Engagement is calculated in accordance with the Fee structure as laid out below, VAT will be charged on the fee:

<b>Total Remuneration</b>	<b>Fee</b>
up to £9,999	10%
from £10,000 to £14,999	12%
from £15,000	15%

3.5 In the event that the Engagement is for a fixed term of less than 12 months, the fee in Clause 3.4 will be pro-rated. If the Engagement is

extended beyond the initial fixed term or if the Client re-engages the Applicant within 3 months of the termination of the first Engagement the Client shall be liable to pay a further fee based on the additional Remuneration applicable for the period of Engagement following the initial fixed term up to the termination of the second Engagement or the first anniversary of its commencement, whichever is sooner.

## **4. REFUND GUARANTEES**

4.1 In order to qualify for the following guarantees, the Client must pay the Company’s fee within 14 days of the date of invoice and must notify the Company in writing of the termination of the Engagement within 7 days of its termination.

4.2 If the Engagement terminates before the expiry of 8 weeks from the commencement of the Engagement (except where the Applicant is made redundant) the fee will be rebated in accordance with the following Scale of Rebates:

<b>Weeks</b>	<b>Refund</b>
1-2	90%
3-4	75%
5-6	50%
7-8	25%

\* There will be no refund where the Applicant leaves during or after the 9<sup>th</sup> week of the Engagement.

4.3 If, after an offer of Engagement has been made to the Applicant, the Client decides for any reason to withdraw it, the Client shall be liable to pay the Company 2% of Remuneration where the annual Remuneration is £20,000 or less, 5% of the Remuneration where the annual Remuneration is £20,001 or more.

4.4 Should the Client or any subsidiary or associated company of the Client subsequently re-engage the Applicant within the 3 calendar months from the date of termination of the Engagement or withdrawal of the offer, a full fee calculated in accordance with clause 3.4 above becomes payable, with no entitlement to the refund.

## **5. INTRODUCTIONS**

5.1 Introductions of Applicants are confidential. The disclosure by the Client to a third party of any details regarding an Applicant introduced by the Company which results in an Engagement with that third party within 3 months of the Introduction renders the Client liable to payment of the Company’s fee as set out in clause 3.4 with no entitlement to any refund.

5.2 An introduction fee calculated in accordance with clause 3.4 will be charged in relation to any Applicant engaged as a consequence of or resulting from an introduction by or through the Company, whether direct or indirect, within 3 months from the date of the Company’s introduction.

5.3 In the event that any employee of the Company with whom the Client has had personal dealings accepts an Engagement with the Client within 3 months of leaving the Company’s service, the Client shall be liable to pay an introduction fee to the Company in accordance with clause 3.4.

## **6. SUITABILITY**

6.1 The Company endeavours to ensure the suitability of any Applicant introduced to the Client. Notwithstanding this the Client shall satisfy itself as to the suitability of the Applicant and shall take up any references provided by the Applicant. The Client shall be responsible for obtaining work and other permits if required, for the arrangement of medical examinations and/or investigations into the medical history of any Applicant, and satisfying any medical and other requirements or qualifications required by law of the country in which the Applicant is engaged to work.

## **7. LIABILITY**

7.1 The Company shall not be liable under any circumstances for any loss, expense, damage, delay, costs or compensation (whether direct, indirect or consequential) which may be suffered or incurred by the Client arising from or in any way connected with the Company seeking a Applicant for the Client or from the Introduction to or Engagement of any Applicant by the Client or from the failure of the Company to introduce any Applicant. For the avoidance of doubt, the Company does not exclude liability for death or personal injury arising from its own negligence.

## **8. LAW**

8.1 These Terms are governed by the law of England & Wales and are subject to the exclusive jurisdiction of the Courts of England & Wales.